



Do your clients ask frequent questions about Government of Canada programs or services? Are you unsure about the next steps they should take to get the government assistance they need?

Service Canada is offering free webinars from **February 2, 2021** to **February 25, 2021** to provide information to our Service Delivery Partners about federal government programs and services that could benefit your clients - including Indigenous peoples, seniors, persons with disabilities, families, youth, workers (including self-employed individuals), employers and newcomers.

Join from anywhere! The presentations are delivered via WebEx technology, with the audio portion provided via telephone. Choose to attend the webinars that are most relevant to you and your clients, the webinar schedule and topics are outlined below.

To register, [email](#) your selection(s), you will receive a response within two business days. **The deadline to register is at 4:00pm, the day before any session.**

Webinar Topic	Description	
COVID-19 Special Measures for Canadians	This webinar is presented in collaboration with the Canada Revenue Agency. We will review the COVID-19 special measures implemented to help Canadians. Find out about new benefits, e-services and alternative ways to connect with Service Canada.	February 2 nd at 10:00am
Service Canada Overview for People with Disabilities	This webinar is presented in collaboration with the Canada Revenue Agency. The Government of Canada offers a variety of services and financial benefits to assist people with disabilities and their families. We will provide an overview of benefits and credits that may be right for your clients.	February 3 rd at 2:00pm

Record of Employment on the Web	Review ROE web, its benefits for businesses and employees, the steps to register for this tool and other services available to employers.	February 4 th at 10:00am
Benefits and Services for Vulnerable Seniors	This webinar is presented in collaboration with the Canada Revenue Agency. We will provide valuable information on the tax credits and other benefits and services available to seniors with low income. Learn about the Guaranteed Income Supplement, Allowance, Disability Tax Credit, the Community Volunteer Income Tax Program (CVITP) and much more!	February 9 th at 2:00pm
Service Canada Overview for Families	This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Government of Canada benefits to help families with the cost of raising children. Learn about Maternity and Parental Leave, Education Savings programs and other benefits and credits like the Canada Child Benefit, GST/HST Credit, and the Canada Workers Benefit.	February 10 th at 10:00am
Employment Insurance benefits and leave	This webinar is presented in collaboration with Employment Ontario. Find out about Employment Insurance benefits and leave information for workers and families, including the transition from CERB to EI. You will also learn about other services to support return to work endeavours available to your clients.	February 11 th at 2:00pm
Support for Employers	This webinar is presented in collaboration with the Canada Revenue Agency. Learn about programs and benefits for employers like Work Sharing and the Canada Emergency Wage Subsidy. Other topics such as ROE Web and Job Bank services will also be explored.	February 16 th at 2:00pm
Service Canada Overview for Youth	This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Government of Canada programs and services for Youth ages 15-30. Learn about Apprenticeship grants, working for the government and how to	February 17 th at 10:00am

	<p>apply for a Social Insurance number Online. The CRA will share information on the benefits and credits available to youth through income tax filing.</p>	
<p>Service Canada Overview for Newcomers</p>	<p>This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Service Canada's programs and services geared to Newcomers. Learn how to help your clients navigate the Canada.ca website including how to apply for a Social Insurance Number online, what your clients need to know about the Canadian tax system including how to apply for credits and benefits.</p>	<p>February 18th at 2:00pm</p>
<p>Service Canada Overview for Families</p>	<p>This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Government of Canada benefits to help families with the cost of raising children. Learn about Maternity and Parental Leave, Education Savings programs and other benefits and credits like the Canada Child Benefit, GST/HST Credit, and the Canada Workers Benefit.</p>	<p>February 23rd at 10:00am</p>
<p>Service Canada Overview for Newcomers</p>	<p>This webinar is presented in collaboration with the Canada Revenue Agency. We will provide Service Delivery Partners an overview of Service Canada's programs and services geared to Newcomers. Learn how to help your clients navigate the Canada.ca website including how to apply for a Social Insurance Number online, what your clients need to know about the Canadian tax system including how to apply for credits and benefits.</p>	<p>February 24th at 2:00pm</p>
<p>Service Canada Overview for People with Disabilities</p>	<p>This webinar is presented in collaboration with the Canada Revenue Agency. The Government of Canada offers a variety of services and financial benefits to assist people with disabilities and their families. We will provide an overview of benefits and credits that may be right for your clients.</p>	<p>February 25th at 10:00am</p>



For additional information, please contact us at EDSC.SERVICECANADADIRECT-SERVICECANADALIVE.ESDC@servicecanada.gc.ca.

For general information about Service Canada, please visit Canada.ca or call 1 800 O-Canada.

